

Client App Campaign 2024: Wina Kanjalo Wednesday with Capitec

The campaign period

The App campaign client competition will commence on Wednesday 24th of July 2024 and end on midnight Wednesday 2nd October 2024.

The Prize

1. We are asking clients to engage with our organic social media competition, using the call to action "Follow @CapitecBank on Instagram and share your favourite app feature in the comment section" (Competition). Competition details will be -announced on Facebook and and X and participants will need to enter the Competition on Capitec's Instagram.
2. Clients stand a chance to win a Samsung Galaxy A35 5G, 6GB + 128GB memory smartphone to the value of R6285.
3. The competition winners will be randomly selected by a computer-programmed algorithm and contacted directly via our verified Instagram to confirm contact details and address for fulfilment ("Winners")
4. Competition winners will be announced on the 9th October 2024 on our verified Instagram@CapitecBank, fulfilment of the prize will happen 30 days post the winner announcement date.

Competition terms and conditions

By entering the Competition, you agree to the following terms and conditions:

1. The name of the campaign is "Wina Kanjalo Wednesday with Capitec" and Capitec Bank Limited ("Capitec") is the Promoter
2. The Competition will commence from 24th July 2024 until midnight 2nd October 2024 ("Competition Period")
3. The Competition is open to natural persons who are Capitec clients ("Eligible Participants"):
 - 3.1 citizens or permanent residents of, and living in, the Republic of South Africa ("RSA")
 - 3.2 in possession of a valid RSA identity document, or a valid passport
 - 3.3 18 (eighteen) years of age or older
 - 3.4 not employees whether permanent or contracted to work for Capitec Bank
 - 3.5 not family members of those directly involved in the execution or fulfilment, production, management or marketing of the Competition
 - 3.6 Winners will only be eligible if they have not won a Capitec competition in the past 6 months.
4. The Competition Winners will be randomly selected by a computer-programmed algorithm
5. Capitec, its affiliates, employees, advertising agencies and suppliers will not be liable for the failure of any technical element relating to the Competition that may result in any entry not being successfully submitted
6. The Promoter will attempt to contact the Competition Winner in order to notify them that they won the Competition Prize in accordance with these terms. Should the Promoter not be able to reach the Competition Winner within a period of 3 days from the automated random draw selection process having taken place, same will result in an automatic forfeiture of the Competition Prize by the Competition Winner and the Promoter will exercise its right to select another Competition Winner.
7. Capitec reserves the right to substitute any Prize with another Prize of similar commercial value.
8. The Competition Prize, awarded to the Competition Winner will be determined by Capitec, acting in its sole discretion.
9. Your entry and/or participation in the Competition and/or your acceptance of the Prize (if you win a Prize) constitutes your binding acceptance of the Competition terms and conditions ("Competition Rules")
10. Should any dispute arise in relation to the interpretation of these Competition Rules, Capitec's decision shall be final, and no correspondence shall be entered into
11. You may not win a Prize if it is unlawful for us to supply such a Prize to you. You must be eligible to win the Prize
12. Any documents, permissions and/or any legal or regulatory requirements that may be required by these Competition Rules or any other applicable law in order to accept and use the Prize, shall remain your responsibility to obtain and/or observe at your own cost, and which documents and permissions must remain valid in such minimum form required by these Competition Rules or any other applicable law
13. Capitec, its affiliates, employees, advertising agencies and suppliers will not be responsible, and hereby disclaim all liability, for any loss, injury or death, expense or damage (whether direct, indirect, incidental, punitive or consequential) of any nature, whether arising from negligence or any other cause, which is suffered by your participation in the Competition or the acceptance and/or use by you, of any Prize, or by any action taken by the Promoter or any of its affiliates, employees, advertising agencies and suppliers in accordance with the Competition Rules. Participants in this Competition understand and agree that in order to offer the Competition, Capitec must collect and use personal information about the Participants. This Competition is conducted under the terms of the applicable privacy laws Personal information collected will –

- a. not be used for any purpose other than the administration of this Competition
 - b. not be shared with any third parties without obtaining consent from the Competition Winners
 - c. be processed in accordance with Capitec Privacy Policies
14. If you fail to comply with any of the Competition Rules then, without prejudice to any other remedy which we may have, you will be automatically disqualified and you will forfeit the Prize(s) (if you have already won a Prize)
15. Subject to the Participants' right to expressly accept, decline and withdraw consent or participation, Capitec may –
- a. publish images of the Competition Winners on its marketing material in any format, for a period not exceeding 12 (twelve) months from the date of winning.
16. If Capitec is required by the Minister of Trade and Industry to alter any aspect of the Competition or to terminate the Competition because of changes in legislation, the Promoter will have the right to terminate the Competition with immediate effect and without notice of such termination. In such event, all Participants hereby waive any right which they may have against Capitec, its affiliates, employees, advertising agencies and suppliers.
17. We reserve the right to vary, postpone, suspend, or cancel the Competition and any Prizes, or any aspect thereof, without notice at any time, for any reason which we deem necessary. In the event of such variation, postponement, suspension or cancellation, you agree to waive any rights, interests and expectations that you may have in terms of this Competition and acknowledge that you will have no recourse against us, our affiliates and third-party suppliers.
18. Income taxes relating to the Prizes, if any, are the sole responsibility of the Competition Winners
19. These Competition Rules will be construed, interpreted, and enforced in accordance with the laws of the Republic of South Africa