

## Capitec Social Media – Kota Festival Tour Ticket Competition

### Prizes

1. 6 VIP Tickets valued at R800 each per Kota Festival event
2. 36 General Access Tickets valued at R200 each per Kota Festival event

### Duration

The Competition will run every month from 01 March 2026 to 31 December 2026.

### Eligible Participants

All Capitec clients who are RSA residents, over the age of 18, are not in the employ of Capitec and meet the entry criteria below may enter the Competition.

A participant is responsible and liable for his/her own transport to and from the Kota Festival event for which he/she has won a ticket.

### How to enter

1. Follow us on our verified Facebook, TikTok and Instagram social media pages.
2. *VIP Tickets criteria:* Tag us on a video using your Capitec Card to pay for a Kota at your favorite spot and you could WIN a VIP ticket to a Kota Festival event near you.
3. *General Access Tickets criteria:* Tell us in the comment section how you can pay securely using the Capitec App at the Kota Festival without using cash.
4. Use the hashtag #CapitecXKotaFestTour and #BankOnCapitec with your video or comment.

### Winner Selection

Participants will be eligible for one randomised draw seven (7) days after each Kota Festival Tour Competition post is published on one of our social media channels and the winners will be contacted within two (2) days of the date stated in the Competition post.

### Competition terms and conditions

1. The promoter is Capitec Bank Limited with registration number 1980/003695/06 (“Capitec” or “We”).
2. The name of the Competition is “Kota Festival Tour Ticket Competition” (“the Competition”).
3. The Competition is only open to natural persons, who meet the following entry criteria:
  - 3.1 cannot be a Capitec employee;
  - 3.2 must be an RSA resident;
  - 3.3 must be able to arrange own transport to and from the Kota Festival event venue. The participant is responsible and liable for his/her own transport to and from the Kota Festival event for which he/she has won a ticket; and
  - 3.4 Participant must be 18 years of age or older.
4. Capitec, its affiliates, employees, advertising agencies and suppliers will not be liable for the failure of any technical element relating to the Competition that may result in any entry not being successfully submitted.
5. Winners will be selected by randomized draw.
6. The prize includes the selected event entry ticket only.
7. Winners will be contacted on their preferred social media platform by way of direct message from a verified Capitec social media account (@capitecbank).
8. In the event that a winner cannot be reached after 3 (three) attempts within 1 (one) week from the time of the draw, the prize will be forfeited by such winner and Capitec reserves the right to draw another winner.

9. To ensure everyone has an opportunity to win, once a participant has won a prize, they will not be eligible to win another prize in this Competition.
10. Competition prizes are not transferable or negotiable.
11. Capitec reserves the right to substitute any competition prize with another prize.
12. Your entry and/or participation in the Competition and/or your acceptance of the prize (in the event that you win a prize) constitutes your binding acceptance of these Competition rules.
13. Your acceptance of the prize (in the event that you win a prize) constitutes consent that Capitec may publish images of you (as prize winner) on its marketing material in any format, for a period not exceeding 12 (twelve) months from the date of winning. You have the right to withdraw this consent at any time by providing Capitec written notice thereof.
14. Should any dispute arise in relation to the interpretation of these Competition rules, Capitec's decision shall be final, and no correspondence shall be entered into.
15. Any documents, permissions and/or any legal or regulatory requirements that may be required by these rules or any other applicable law in order to enter into the Competition, accept or use a prize, shall remain your responsibility to obtain and/or observe at your own cost, and which documents and permissions must remain valid in such minimum form required by any applicable law.
16. If you fail to comply with any of the Competition rules, then without prejudice to any other remedy which we may have, you will be automatically disqualified and you will forfeit the prize(s) (in the event that you have already won a prize).
17. If Capitec is required by the Minister of Trade and Industry to alter any aspect of the Competition or to terminate the Competition as a result of changes in legislation, Capitec will have the right to terminate the Competition with immediate effect and without notice of such termination. In such event, all participants hereby waive any right which they may have against Capitec, its affiliates, employees, advertising agencies and suppliers.
18. Participants in this Competition understand and agree that, in order to offer the Competition and to allocate prizes to the winners, Capitec must collect and use personal information about the participants. This Competition is conducted under the terms of the applicable privacy laws and in line with Capitec's Privacy Notice, available at - [Privacy notice | Privacy centre | Capitec Bank](#).
19. Capitec, its affiliates, employees, advertising agencies and suppliers will not be responsible, and hereby disclaim all liability, for any loss, injury or death, expense or damage (whether direct, indirect, incidental, punitive or consequential) of any nature, whether arising from negligence or any other cause, which is suffered by you due to your participation in the Competition or the acceptance and/or use by you of any prize, or by any action taken by Capitec or any of its affiliates, employees, advertising agencies and suppliers in accordance with the Competition rules.
20. These Competition rules will be construed, interpreted and enforced in accordance with the laws of the Republic of South Africa.