

Capitec Connect x Comic Con Competition

Prizes

20x double Comic Con Cape Town Tickets

Competition period

- 1 April 2026 to 24 April 2026
- Winners will be contacted within 2 (two) days after the competition period has ended

How to enter

- Participants must be a Connect subscriber in order to purchase a device
- Purchase any Samsung device on our app during the promotional period
- You'll receive an automatic entry into the competition
- A total of 20 (twenty) winners will be selected. Each winner will receive 2 (two) Comic Con tickets
- The winner will be drawn on 28 April 2026
- Winners will be contacted by phone. During the call, you'll be asked to confirm your email address to receive your digital tickets
- Tickets will be emailed on confirmation of your email address

Platforms

Capitec Live Better Microsite

Competition terms and conditions

1. The name of the competition is 'Capitec Connect x Comic Con Competition' and Capitec is the promoter
2. The winner will receive their competition prize ticket prior to the event day
3. The competition period is from 1 April 2026 to 24 April 2026
4. Winners will be announced 30 (thirty) days after the competition period by direct message on our app
5. The competition is open to natural persons who are:
 - 5.1 Citizens or permanent residents of, and living in, the Republic of South Africa ('RSA')
 - 5.2 In possession of a valid RSA identity document or a valid passport
 - 5.3 18 (eighteen) years of age or older
 - 5.4 Not employees whether permanent or contracted to work for Capitec Bank
 - 5.5 Not family members of those directly involved in the execution or fulfilment, production, management or marketing of the Competition
6. Capitec, its affiliates, employees, advertising agencies and suppliers will not be liable for the failure of any technical element relating to the competition that may result in any entry not being successfully submitted
7. The winners of the vouchers will be randomly selected by a computer-programmed algorithm
8. Winners will be contacted by phone. During the call, you'll be asked to confirm your email address to receive your digital tickets. Tickets will be emailed on confirmation of your email address
9. Prizes are not transferable or negotiable and cannot be exchanged for cash
10. You can only receive the competition prize once
11. One winner per 2 (two) tickets (20 winners)
12. Capitec reserves the right to substitute any prize with another prize of similar commercial value
13. Your entry and/or participation in the competition and/or your acceptance of the prize (in the event that you win a prize) constitutes your binding acceptance of the competition rules
14. Should any dispute arise in relation to the interpretation of these competition rules, Capitec's decision shall be final, and no correspondence shall be entered into
15. You may not win a prize if it is unlawful for us to supply such a prize to you. You must be eligible to win the prize
16. Any documents, permissions and/or any legal or regulatory requirements that may be required by these rules or any other applicable law in order to accept and use a prize, shall remain your responsibility to obtain and/or observe at your own cost, and which documents and permissions must remain valid in such minimum form required by these rules or any other applicable law
17. Capitec, its affiliates, employees, advertising agencies and suppliers will not be responsible, and hereby disclaim all liability, for any loss, injury or death, expense or damage (whether direct, indirect, incidental, punitive or consequential) of any nature, whether arising from negligence or any

- other cause, which is suffered by your participation in the competition or the acceptance and/or use by you, of any prize, or by any action taken by the promoter or any of its affiliates, employees, advertising agencies and suppliers in accordance with the competition rules
18. Subject to the winners' right to expressly grant, decline or withdraw consent, Capitec will request that all winners share proof of the actions taken (personal information of the winners) for the purpose of administering the competition
 19. Failure to provide proof of actions will result in an automatic forfeiture of the prize and Capitec will exercise its right to select another winner
 20. Personal information collected will:
 - 20.1 Not be used for any other purpose either than the administration of this competition
 - 20.2 Not be shared with any third parties without obtaining consent from the winners
 - 20.3 Be processed in accordance with Capitec Privacy Policies
 - 20.4 Participants in this competition understand and agree that in order to offer the competition, Capitec must collect and use personal information about the participants. This competition is conducted under the terms of the applicable privacy laws
 21. If you fail to comply with any of the competition rules, then without prejudice to any other remedy which we may have, you will be automatically disqualified and you will forfeit the prize(s) (in the event that you have already won a prize)
 22. Subject to the participants' right to expressly accept, decline and withdraw consent or participation, Capitec may:
 - 22.1 Publish images of the prize winners on its marketing material in any format, for a period not exceeding 12 (twelve) months from the date of winning
 23. If Capitec is required by the Minister of Trade and Industry to alter any aspect of the competition or to terminate the competition as a result of changes in legislation, the promoter will have the right to terminate the competition with immediate effect and without notice of such termination. In such event, all participants hereby waive any right which they may have against Capitec, its affiliates, employees, advertising agencies and suppliers
 24. Income taxes relating to the prizes, if any, are the sole responsibility of the prize winners
 25. Participants in this competition understand and agree that in order to offer the competition, Capitec must collect and use personal information about the participants. This competition is conducted under the terms of the applicable privacy laws and in line with the Privacy Policy. These competition rules will be construed, interpreted and enforced in accordance with the laws of the Republic of South Africa