

Live Better Rewards Competition Rules – Shell

Prizes

5x **Takealot vouchers** to the value of **R500 each**

Competition period

2 July 2026 – 10 July 2026

How to enter

- The survey is open to selected Youth clients (as defined in the survey targeting criteria) who receive the survey invitation
- Participants must have received the survey link directly from Capitec communication channels (e.g. WhatsApp)
- Only clients with valid marketing consent may participate

Competition terms and conditions

Survey Participation

1. Participation is voluntary
2. To qualify for entry into the incentive draw, participants must fully complete and submit the survey within the stipulated survey period
3. Incomplete or abandoned survey responses will not qualify

Incentive Mechanism

4. Participants who complete the survey will be entered into a random prize draw
5. The incentive consists of **Takealot vouchers** to the value of **R500 each**
6. A total of **5 winners** will be selected

Winner Selection

7. Winners will be randomly selected from all eligible completed entries
8. The draw will take place by 10 August 2026
9. The promoter's decision is final, and no correspondence will be entered into

Notification of Winners

10. Winners will be contacted using the contact details held by Capitec

Reward Fulfilment

11. Vouchers will be issued electronically
12. Voucher usage is subject to the terms and conditions of the issuing retailer (e.g. Takealot)

General Conditions

13. One entry per client is permitted
14. Participation does not guarantee winning
15. Capitec reserves the right to amend or cancel the incentive at any time due to circumstances beyond its control
16. By participating, clients consent to their survey responses being used for research and product improvement purposes

Privacy

17. Personal information will be processed in accordance with applicable data protection laws and Capitec's privacy policies
18. Responses will be aggregated and anonymised for reporting purposes