

Capitec and Dis-Chem partnership rules:

- 1. The Dis-Chem benefit is available to all Capitec clients at all Dis-Chem and Baby City stores
- 2. In order to receive the benefit of 2% cash back on selected items in-store at Dis-Chem or Baby City, you need to be registered for Live Better and pay with a Capitec card (debit or credit) or scan to pay (if available in-store)
- 3. You can also receive the benefit of 2% cash back on selected items purchased on the Dis-Chem or Baby City websites if you are registered for Live Better and pay with a Capitec card (debit or credit)
- 4. In-store and online cash back excludes:
 - Baby formula
 - Baby feeding accessories
 - Wicode payments
 - Gift card payments
 - Dis-Chem benefit card redemptions
 - Plastic bags
 - Prescription medication
 - DeliverD app purchases
- 5. Benefits are paid into your Live Better savings account on the 10th of every month, on Live Better day as per the Live Better Agreement
- 6. Items returned to Dis-Chem will have their benefit value reversed at the next benefit payment date, after the transaction has been processed
- 7. For any benefit queries or questions contact the Capitec Client Care Centre on 0860 10 20 43 or <u>ClientCare@capitecbank.co.za</u>. Alternatively, queries or questions can be sent to the Dis-Chem support desk on <u>careline@dischem.co.za</u> or call 0860 347 243
- 8. By receiving the Dis-Chem benefits, you acknowledge that all the Dis-Chem standard Terms and Conditions have been read
- 9. Capitec will not be held liable for any problems experienced with the services and products offered by Dis-Chem. You hereby indemnify Capitec from any loss and/or damage which you may suffer as a result of your use of Dis-Chem or Baby City stores
- 10. Capitec disclaims all liability which may arise as a result of your use of Dis-Chem or Baby City services and products
- 11. Capitec reserves the right to terminate or amend the benefit, and payment thereof and will provide clients with 30 days' notice before such termination is effective